

# Thank you for choosing us as your laboratory partner.

For us expedite your order, please include the following:

# Samples

## 1. Samples

- Please specify instructions as whether to the sample is to be ground or dried, otherwise the chemical composition of your samples may be affected.
- Please provide approximate percentage values for the sample elements, identify any interfering elements, and specify the detection limits required.
- For instructions regarding sample size, shipping, and pricing please contact us at (416) 286-3332 or Toll Free (877) 246-9107

## 2. A fully completed Sample Submission form.

- Be sure to complete all areas. Complete one form for each sample and attach the form to your sample. If you need assistance, please contact us at the number below.
- 3. For new business accounts, please provide a Purchase Order or Complete the New Business Account Form on Page 3

## 4. Specifications

- Provide approximate percentage values for the sample elements and identify any interfering elements, as well as specify the detection limits required.
- If required, please specifically request trace analyses, as different sample sizes, procedures, and pricing may apply.
- 5. Material Safety Data Sheet (if required)

## **Laboratory Results**

We email the Laboratory Results (COA) for all levels of service directly to the client. If repeat analyses are required due to lack of information, extra charges will apply.

# **Turnaround Time Options**

We understand your testing needs, so we try our best to avoid unnecessary and time-consuming steps. Our professionals are experienced at recognizing similarities between sample types and applying proven methodologies. This results in prompt, efficient turn-around times.

#### **Regular Service**:

Approximately 5-7 business days (10 business days for complete monographs) from the date of sample receipt. Analysis completion time varies with the sample type, handling requirements, and tests requested.

#### 48-hour RUSH Service:

Available on selected analysis at a 50 % surcharge (please call for availability). Results are reported by email or fax as soon as they become available.

When requesting "RUSH" services, please mark CAL "RUSH" labels on the outside of the shipping containers. Containers labeled "RUSH" are opened and processed before Regular Service packages.



# CANADIAN ANALYTICAL LABORATORIES INC. SAMPLE SUBMISSION FORM

6733 Kitimat Road, Mississauga, Ontario, Canada, L5N 1W3, Phone: (416) 286-3332 , Fax: (416) 286-3885, www.cal-laboratories.com email: info@cal-laboratories.com

Existing Client: (If 'No', Please provide the Account and Reporting Information)				Client Purchase Order #:					
Billi	ng Account	Informa	ation		Re	porting Infor	mation		Same as Billing
Conta	ict:				Cont	_			-
Comp	any Name:				Company Name:				
Street	t Address:		1	Province/State:	Stre	et Address:			Province/State:
City:			(	Country:	City:				Country:
Posta	l Code:		1	Fax:	Postal Code:				Fax:
E-Mai	il:			Phone	E-Mail:				Phone
Data	Delivery:								
Servio	ce Options:				*For I	Rush testing, prea	pproval is re	equired.	
Samp	ole Type Code:		Materia	al Stage:	Sample Handling:			Storage Condition:	
Samp	le Information	:				1		1	
Sam	ple Name:				Lot #:			Quantity:	
			w OR at	tach the Specification Sh	eet a	nd highlight the r	equired tests	5)	
Sp	ecification Shee								
	Τe	est		Met	Method †		Specification		
1.									
2.									
3.									
4.									
5.									
6.									
7.									
8.									
9.									
10.									
<sup>+</sup> For drug products methods are required to be validated/verified. Validated methods need to be transferred and their suitability verified at contract test labs. Please advise if this service is required.									
Client's Sample Testing Authorization: Name:						Signature:			
Sample Shipment: CAL accepts samples by mail or courier to: 6733 Kitimat Road, Mississauga, Onta Canada, L5N 1W3. Sample deliveries are accepted Monday through Friday (except holidays), from 95:00 pm. All received samples will be processed the following business day. Please refer to our Terr Conditions available on www.cal-laboratories.com.				ays), from 9:00 am to	For office use	-			

Please fill this Form **for each sample OR Same Group of Samples** and attach the other samples information separately.

# THE REENA GROUP OF COMPANIES

## NEW CUSTOMER FOR A BUSINESS ACCOUNT

BUSINESS CONTACT INFORMATION					
Business Number		Date business commenced			
Company name		□ Sole Proprietorship	Total Health Centre		
Trading as		□ Corporation □ Partnership	Canadian Analytical Laboratories		
Phone / Fax		□ Other	□ MCS Associates Inc.		
E-mail		Projected sales			
Registered company address City, State, ZIP Code		Reena Sales Contact			
ACCOUNTING CONTACT INFORMATION					

Payables Name:		Operations Name:	
Job Title		Job Title	
Phone		Phone	
E-mail		E-mail	
Preferred payment method	□Wire/EFT □ Credit □ Cheque	Website:	

OWNERS/ DIRECTORS INFORMATION					
Title		Phone			
Name		E-mail			
Title		Phone			
Name		E-mail			
Title		Phone			
Name		E-mail			
AGREEMENT					

1. All invoices are to be paid 30 days from the date of the invoice.

- 2. Claims arising from invoices must be made within 7 working days of the date of Invoice.
- 3. Credit Card on file: Your Credit card will be charged at Net 30 with your authorization. Payment Receipts will be sent via email, unless set up differently by the accounting office.
- 4. I authorize this organization to request a consumer and business credit report for purposes of determining my current and continued credit worthiness. The permissible purpose(s) for which the report is being obtained certifies the report will not be used for any other purpose. I understand that this organization will be requesting a consumer credit and business report in conjunction with this commercial business application. I release all such persons from any liability or damages that may be incurred as a result of such information. I certify that the information on this application is true and complete. Additionally, I agree to all of terms and conditions as outlined above.

PAYMENT INFORMATION							
🗆 Visa		Mastercard		American Express			
Expiry Date							
Card #							
Cardholder Name							
СVС							
SIGNATURES							
Signature			Signature				
Name and Title		Name and Title					
Date			Date				